



Terms and Conditions for AHUA Conferences

Cancellations

- A delegate may cancel her/his booking up to 8 weeks before the start date of the conference and a full refund will be offered. No refunds will be available for cancellations made less than 8 weeks before the conference. All cancellations should be made in writing.
- No refunds will be made in the event of a delegate withdrawing or being absent during the conference.

Fees and Costs

- Fees will be invoiced in advance of the conference and are expected to be settled within the payment terms stated on the invoice.
- Fees do not include costs for travel to and from the conference where relevant – delegates are expected to make their own arrangements.
- Delegates are required to arrange their own travel insurance where necessary; participants will not be covered by the AHUA.
- Should the conference be cancelled by the AHUA we will issue a full refund, unless the cause of the postponement or cancellation is outside the control of the Association and is classed as a 'force majeure' such as a weather or health incident.
- Should a conference be postponed or cancelled, or the venue changed, the AHUA will not be responsible for and will not reimburse any expenses (eg travel or overnight accommodation) incurred by delegates in the lead up to the event.

Data protection

- If taking part in an AHUA conference, you are agreeing that we may use your data for the following purposes:
 1. We will use your contact details to send you information relating to the conference you have booked and to request feedback.
 2. We may publish your contact details to other conference delegates as part of the information distributed prior to or at the conference.
- Except in connection with the activities described above or where required to do so by law, we will not disclose your data to third parties without your permission.